

Tikinagan
Child & Family Services



Job Title:

**Direct Service Supervisor – Residential
2020-SUPV-010**

Deadline:

Open Until Filled

Competition #:

2020-SUPV-010

Status:

Full-Time

Reports To:

Service Manager

Location(s):

Thunder Bay, ON

Position Overview:

The Direct Service Supervisor provides leadership to a team of staff. The Direct Services Supervisor supervises unit staff and is responsible to direct the operation of the unit and oversee the services provided in the community. The work of Direct Services Supervisors and all our staff is guided by our Mamow Obiki-ahwahsoowin Service Model – everyone working together to raise our children.

Duties include, but are not limited to:

- Providing direct supervision to assigned staff including consultation/direction on specific cases.
- Overseeing agency services provided in the community and ensure they meet the requirements of the Child and Family Services Act and more importantly that service delivery follows our Mamow Obiki-ahwahsoowin values, principles and policies.
- Playing a leadership role in developing and maintaining working relationships with other Tikinagan units as well as community leadership and other community service providers.

Qualifications Desired:

- This employer promotes equal employment opportunities for all applicants. Persons of First Nations Ancestry will be given preference (OHRC, Part II, Special Employment). We invite applicants to Self-Identify if Indigenous, Metis or Inuit.
- Interest in helping families and learning new skills. Experience with raising a family or working with children, being a part of community life in small remote communities.
- Experience/understanding of Aboriginal culture and of the geographic realities and social conditions within northern remote Native communities. For this position, familiarity with the communities being served is essential.
- Several years of previous frontline child welfare experience, and a proven ability to work effectively with families and children is preferred.
- Beginning leadership and supervisory skills, and an ability to work effectively with frontline workers who have a variety of educational and experiential backgrounds.
- Education or training in social services is an asset. Must be willing to take the Child Welfare Professional Training program OR must be an authorized child protection worker.
- Understanding of the Child and Family Services Act is an asset.
- Ability to speak Ojicree or Ojibway is a very strong asset.
- Strong verbal, written, organizational and communication skills are a necessity.
- Problem solving and decision making skills.
- Professional integrity and the ability to maintain strict confidentiality is essential.
- Computer skills and experience with a database system is an asset.
- A valid driver's license is an asset.

To find out more call our HR department at 1-800-465-3624 or visit www.tikinagan.org today!

TO APPLY: Send your job application/resume to the Hiring Committee and include the Competition Number or the name of the position you are applying for:

- **BY MAIL: P.O. Box 627, Sioux Lookout, ON P8T 1B1 OR**
- **BY FAX: (807) 737-4550 OR**
- **BY EMAIL: HR@tikinagan.org OR**
- **DROP OFF YOUR APPLICATION AT ANY OF OUR OFFICES (ask the receptionist to fax your application to Human Resources)**

ADDITIONAL INFORMATION

*****ONLY THOSE SELECTED FOR AN INTERVIEW WILL BE CONTACTED*****

However, we welcome applicants to contact HR if they wish to follow up on an application or inquire about other opportunities at Tikinagan.

AODA AND EQUAL OPPORTUNITY EMPLOYER

Tikinagan Child and Family Services is committed to providing a barrier-free work environment in concern with the Accessibility for Ontarians with Disabilities Act and the Ontario Human Rights Code. As such, Tikinagan will make accommodations available to applicants with disabilities upon request during the recruitment process.

Tikinagan strives to ensure that its employment practices are free from direct and indirect discrimination and is committed to upholding the human rights of those participating in the hiring process. In pursuit of this commitment, Tikinagan will not condone or tolerate any acts of discrimination or harassment under any of the grounds protected under human rights legislation. This commitment extends to the hiring process and throughout the course of employment.

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